

Consumer Grievance Redressal Forum FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003) Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886 E-mail:cgrfbypl@hotmail.com

C A No. Applied for Complaint No. 211/2022

In the matter of:

Netra Pal

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

- 1. Mr. P.K. Singh, Chairman
- 2. Mr. Nishat Ahmed Alvi, Member (CRM)
- 3. Mr. P.K. Agrawal, Member (Legal)
- 4. Mr. S.R. Khan, Member (Technical)

Appearance:

- 1. None present on behalf of the complainant
- 2. Mr. Imran Siddiqi, Ms. Ritu Gupta, Ms. Shweta Chaudhary, Mr. Vijay Rana & Ms. Divya Sharma, On behalf of BYPL

ORDER

Date of Hearing: 20th December, 2022 Date of Order: 22nd December, 2022

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

 Present complaint has been filed by the complainant alleging that complainant's application for new connection has been rejected without mentioning any reason. Complainant, pleading that respondent has wrongly rejected his application for new connection; therefore, he has prayed this Forum for grant of his complaint by issuing directions to the respondent to allow his applications for new connection.

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- 2. The complainant in complaint stated that he applied for new electricity connection vide request no. 8005746965 on dated 14.06.2022 at his premises no. GF, Kh. No. 9/18, Plot No. 1, B-4 block Harsh Vihar but respondent vide their rejection letter dated 14.06.2022 rejected his application for new connection without mentioning any reasons. Therefore, complainant's application for new connection may be granted.
- 3. During the course of hearing OP submitted that they have released the new connection to the complainant and also submitted withdrawal letter of the complainant. Since complainant was not present on both the consecutive hearings but OP placed on record withdrawal letter duly signed by the complainant.
- 4. In the facts and circumstances the withdrawal is allowed. Hence, complaint is dismissed as withdrawn.
- 5. No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

(NISHAT A. ALVI) MEMBER (CRM) (P.K. AGRAWAL) MEMBER (LEGAL) (S.R. KHAN) MEMBER (TECH.)